CITY WARDEN SERVICES

LOVE WHERE YOU LIVE

As a city resident there are plenty of things you can do to help keep your neighbourhood clean and tidy:

Bring your bin in after collection day
Book a bulky waste collection if you need to get rid of large items
Use a bin - don't drop litter
Clear up after your dog
Look after your home and garden
Report problems like littering, fly tipping and graffiti
Join in with local community clean-up events



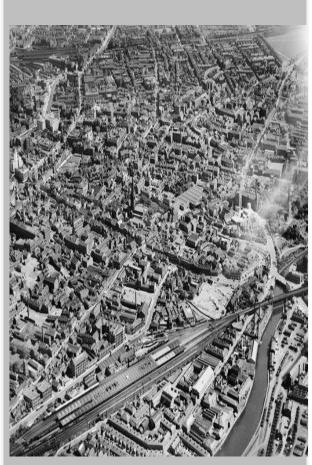
1.Download it - Our free app is available for Android, Windows, Blackberry and iPhones. Simply visit your app store and search for Love Leicester.

2.Spot it - Whether it's graffiti, litter, fly-tipping, dog fouling or another environmental problem, you can let us know about it.3.Report it - Take a picture of the problem and upload it using the app. You can tag the location and include other details so we can fix the issue quickly.

4.Fix it - When you submit your report the details and picture will be sent to the right team who can fix the problem. They'll also be able to post a picture of what they've done.

If you have any issues that you would like to report then please speak to the City Wardens or contact the service on 0116 4541001

CITY WARDEN SERVICE



Email: city.warden@leicester.gov.uk Website: www.leicester.gov.uk

Facebook: Leicester City Wardens Twitter: City Wardens

> City Wardens, Phoenix House 1 King Street Leicester, LE1 6RN

These are the main issues that the City Wardens can help with:

Educating the public and raising awareness of environmental crimes

Work within schools

Enforcement work on the following issues:

Littering

Dog Control – Dog fouling, dogs on leads, dog exclusion zones

Bins on the Street(Domestic and Commercial)

Free Distribution of Printed Material

- Fly-Posting
- Small Scale Fly-Tipping

Graffiti

- Vehicles for Sale on the road
- Repairing Vehicles on the road
- Failure to produce Waste Transfer Documents
 - Street Litter Control Notices

Skips & Scaffolding

Untidy Alleys and Gardens



CITY WARDENS WORKING WITH YOU TO IMPROVE THE CITY'S ENVIRONMENT

Fly-Tipping

Fly Tipping is a consistent issue in the area and over the last few months this has seen an increase locally due to lock down restrictions and more people staying at home. A number of fly-tips have been investigated by the City wardens. Enforcement action has been taken in cases where we have been able to identify the owner of the waste. Community Protection Warning Notices were issued for the owners of the waste to remove it and dispose of it responsibly. We would encourage residents to use the services available such as our bulk collection to dispose of larger items as leaving them on the street could result in a Fixed Penalty Notice.





Untidy Land

Issues of untidy gardens have also been investigated and Community Protection Notices issued to residents and land owners to clear waste. This has shown to be successful as in most cases the land was cleared up as requested without the need for further enforcement actions. Those that have not cleared the land face a Fixed Penalty Notice and in extreme cases we will do the works in default and charge the land owner the costs.



Littering and ASB

Recently we have had complaints about the land around the Home Farm Neighbourhood Centre. Drinking and drug related litter has been investigated and cleared up. The land to the rear of the property has seen an increase in this type of antisocial behaviour. We are working with the Police and other Council services to monitor the area and see what can be done to reduce or eliminate this problems.

If you see anything of concern taking place around the neighbourhood centre please report this to the Police right away.







If you want to report any environmental issues you can contact your local City Warden at City.Warden@Leicester.gov.uk